



# Promoting independent living

## Evelyn Lancaster House



### Main features

**Minimum age: 70** (Younger applicants may be considered)

Scheme manager

41 x studio flats on three floors

Community alarm service

Two lifts

### Communal facilities

Lounge and dining room

Assisted bathroom

Kitchen serving lunch and tea

Laundry and hairdressing room

Guest room

Attractive communal gardens

### Evelyn Lancaster House

St Mark's Lane, Horsham RH12 5PU

This is an extra-care retirement rented scheme, with 41 self-contained flats for older, frailer residents who need help and support to continue to live independently. Personal care services can be provided for those assessed as being in need.

Flats include a bedsitting room, toilet and washbasin. A fridge and hob are also provided. There are assisted bathrooms and other communal facilities.

Residents are supported by staff to retain their independence and care staff are located on site 24 hours a day. Two home-cooked meals are prepared and served on site every day.

The scheme is situated in popular North Horsham and set in landscaped gardens. Most lettings are made to applicants on the local authority housing register, but we also operate a direct waiting list. For further details, contact our Service Centre. We welcome residents from all sections of the community.

Contact the Scheme Manager on **01403 274 461**

### How to get there



**Road** Turn off A264 into Gibbets Way. Turn left into North Heath Lane, then left into St Mark's Lane.

**Bus** Routes 51 and 61.

**Rail** Littlehaven.

[www.shgroup.org.uk](http://www.shgroup.org.uk)

# Extra care accommodation

Southern Housing Group Limited provides self-contained flats in 24 sheltered housing schemes in south east England for almost 1,500 people aged 60 or over.

To apply for a place, older people will normally need to put their names down on their council's housing register. However there are open waiting lists at some of our schemes. To find out more, call the Group's Service Centre (see below).

At sheltered housing schemes, residents sign up to an assured tenancy agreement and work with us to draw up a plan of the support they will receive. Housing-related support and personal care costs may be met from the council's Supporting People and social services budgets for eligible residents.

Most schemes have a dedicated manager who provides support while on duty. Out of hours, residents have access to a community alarm call system.

Scheme managers:

- support residents to manage their tenancies
- make daily calls to all residents
- promote continued independence
- encourage residents to get involved in scheme activities
- involve other organisations that have resources to offer our residents.

Alongside the flats, schemes usually provide some shared facilities. For details see the front of this leaflet.

## Contact us

The Southern Housing Group **Service Centre** is open from 8am to 8pm, Monday to Friday

If you live anywhere in the UK except the Isle of Wight, phone us on **08456 066 366**

If you live on the Isle of Wight, phone us on **08456 581 654**

**Email us at**  
[servicecentre@shgroup.org.uk](mailto:servicecentre@shgroup.org.uk)

**Write to us at**  
Service Centre,  
Southern Housing Group,  
PO Box 643,  
Horsham RH12 1XJ

**Visit our website at**  
[www.shgroup.org.uk](http://www.shgroup.org.uk)

For help with translations, or if a large type, Braille or audio summary would be useful, please contact our Service Centre.

### Arabic

لمساعدتك في الترجمة يرجى الاتصال بمركز الخدمة على هاتف 08456 066 366.

### Bengali

অনুবাদ সাহায্য পেতে হলে সার্ভিস সেন্টারে 08456 120 041 নম্বরে ফোন করুন।

### French

Si vous souhaitez recevoir de l'aide avec vos traductions, appelez le 08456 066 366.

### Somali

Wixii ah caawimo turjumaan ka soo wac Xarunta Adeegga telefoonka 08456 066 366.

### Spanish

Si necesita que le ayudemos con alguna traducción, llame al Service Centre: 08456 066 366.

### Turkish

Tercüme konusunda yardım için 08456 120 031'dan Hizmet Merkezi'ni arayın

